STANLEY Healthcare   Arial®

The Reserve at Brentwood

At the Reserve at Brentwood, a family owned and operated senior living community in Ohio, residents' health and safety remains the highest priority. The CCRC partnered with STANLEY Healthcare to provide a centralized safety and security solution to help residents live healthier, safer, happier lives and give their loved ones even greater peace of mind.

Faster Response Times

"Communication is often the core challenge impeding quality resident care," explains Bobby Nero, Executive Director, Brentwood Health Care Center. "More effectively capturing, filtering and sharing information about resident needs is an excellent way to improve response time and prioritize staff responses."

Brentwood uses Arial from STANLEY Healthcare to integrate emergency call, wander management and fall management within one system, filtering alerts into one communication hub. All resident alerts are seamlessly delivered through the Arial Mobile app, where staff members can streamline communication and collaborate with each other directly. Staff can call or text each other directly in the app, eliminating the need for cellular phones or two-way radios. This allows them to divide and conquer, based on priority of alerts and notify others if additional assistance is needed. "Residents will get faster response times and escalated responses for those immediate needs to ultimately improve resident care," says Nero.

Improved Care Plans

Caregivers at Brentwood use the mobile app to record why they responded to individual resident alarms and can quickly record what care was provided during each encounter. This practice allows operators to have a historical view of resident care, providing a unique data set to assist with resident and family discussions about altering care plans. This information also helps operators make informed decisions about staffing levels.

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Informed Care and Staffing Decisions

Arial Insights captures resident data and presents relevant information in a convenient dashboard or through customizable reports. Brentwood uses this data to identify peak call times to staff better, recognize staff response times to hold them more accountable, and catch trends of increases in call lights to provide proactive care.

A Single, Integrated Solution

According to Nero, having multiple platforms and multiple companies providing various safety and security products can turn into a part time job for management to monitor. Combining e-call, wander management and fall management oversight within Arial flattens learning curves and makes it easier for staff to utilize technology to support their day-to-day functions. An integration with PointClickCare further increases staff efficiency by allowing Brentwood to import resident census, eliminating the need to duplicate the administrative tasks behind adding a new resident across systems.

"The product as a whole is better with every extra piece tied into it," says Nero. "The fact that everything interacts, communicates, and comes together to give us the data that we need really improves our efficiency as a company."

About STANLEY Healthcare

Over 15,000 hospitals and senior living communities rely on STANLEY Healthcare solutions to empower caregivers to deliver better care. STANLEY Healthcare is a part of Stanley Black & Decker and a proud supporter of the Alzheimer's Association®. Learn more at **stanleyhealthcare.com**.